BHUPENDRA SINGH

SAP Business Objects Sr. Consultant SME || sapbobj@outlook.com || 415 656 6606

 16 years of IT experience, with 14 years in SAP Business Objects versions 4.1, 4.0, BO XI 3.1, XI R2  10 years SAP BOBJ Architect || 14 years SAP BOBJ Administrator || 14 years Sr. Developer/Lead

 Expert in Server sizing, Load balancing & overall BOBJ/BODS system performance improvement  Expert knowledge in Migration & Upgrade from earlier versions to SAP BI4.0/4.1  Expert in SAP BOBJ/BODS Administration, Installation, Monitoring, Reporting performance

 Expert Developer in all SAP BOBJ applications – Web Intelligence, SAP Design Studio, SAP Explorer, Analysis for Excel, Dashboard Design, IDT, Lumira, Analysis for OLAP, BEx Analyser, BEx Query Designer, Crystal Reports  Best practice implementer for SAP BOBJ Universe Design, IDT, Webi reporting, Crystal Reports  Experience with other BI tools like Tableau, Infoburst, KNOA, Qlikview & Roambi

 Excellent organization, communication and inter-personal skills

Education: Bachelor of Engineering - Indian Institute of Technology, (IIT Roorkee) INDIA 1997

SAP Reporting & Analysis Technology Proficiency & Experience Web Intelligence / Crystal Reports Expert - 14 years Universe Designer Expert - 14 years Information Design Tool (IDT) Expert - 5 years Analysis for Excel/OLAP Expert - 5 years BEx Query Designer/ Analyzer Expert - 4 years Design Studio Experienced - 1 year Dashboard Design / Xcelsius Experienced - 3 years SAP Lumira / Explorer Experienced - 1 year Knowledge Accelerator, SAP InfoSteward Experienced - 1 year Tableau Experienced - 1 year Infoburst Expert – 2 years

Professional Experience

Mafalda Consulting Group – SAP BOBJ/BODS Architect || Administrator || Sr. Developer (Oct 11 – Till date) Clients – Pacific Gas & Electric, Dolby Labs, Delta Dental, BioRad Laboratories, Georgia Pacific, McKesson, McKinsey & Co.

 Business Objects Infrastructure Maintenance to ensure that BOBJ services/server nodes are running optimally, BOBJ Security Model Design, Support complex security model in shared environment  Implemented best practices of WebIntelligence Reports and BOBJ Universe Design to attain maximum throughput  Experience in Tableau 8.3 and 9.1 Enterprise Environment as a Developer and Analyst  Extensive Tableau Experience in Enterprise Environment and Tableau Administration  In-depth knowledge on Tableau Desktop, Tableau Reader and Tableau Server  Design and deploy rich Graphic visualizations with Drill Down and Drop down menu option and Parameterized using Tableau  End to end experience in designing and deploying data visualizations using Tableau  Created SAP Explorer Information Spaces, and Visualizations using SAP Lumira

 Created Analysis Worksheets and resolved end user issues with Analysis for Excel, Webi, Analysis-for-OLAP, Explorer hyperlinks, Information Spaces and Exploration View Sets  Created Applications using SAP Design Studio & Dashboards using Dashboard Design tool  Redefined Adaptive Processing Servers (APS) to handle increased load from BW queries  Setting up Auditing reports for usage metrics  Setting up Windows AD Single Sign On (SSO) to SAP BO 4.0  Setting up data SSO to SAP BW system, BICS connectivity  Utilizing Promotion Manager Tool for migrating BOBJ content. Created delegated Admin account to perform migrations  IDT for defining UNX universes for Explorer and Webi and also relational connectivity to SalesForce data.  Performed multiple multi-server cluster Upgrades from BO 3.1 to BO4.0  Upgraded BI4.0 to BI4.1 SP5 Patch 2  Administering CMC, setting up user and folder security, access levels etc.  Solid Hands-on experience with BEx Query Designer and BEx Analyzer

Marlabs Inc. – SAP BOBJ Architect || Administrator || Sr. Developer (Dec 2007 – Sep 2011) Clients – SanDisk, eBay, Symantec, AT&T Interactive, Yellowpages.com, Delta Dental, Georgia Pacific, Kaiser Permanente, EMG, ADP, LECG

  Designed BO Universes, Advised users of Best practices on Business Objects Universe Design, Resolving loops using contexts and aliases, Defining Derived tables within Universes, Implement short cut joins  Designed and created Webi and Crystal Reports (XI, 2008, 10 and 9 versions). Most Crystal Reports contained sub reports based on different data sources for EDW and MetaVance systems on BOXI R2, 6.5.  Users/Group Role Management/Support to developers and other end user, Object Migration and Deployments (DEV/UAT/PROD Promotions, Product Upgrades/Patches, etc.)  Development of Xcelsius dashboards, Implemented Xcelsius Publishing Plugin and Batch utility to automate generation of Xcelsius SWF files from Webi reports.  Migrating Crystal Enterprise 9 to BOE XI 3.1 environment, Administering BOE XI 3.1, Providing orientation on new features of BOE XI 3.1 and maintenance of the project plan, Created Installation RunBook and configuration documentation  Conduct knowledge transfer sessions to educate end users on usage of Business Objects WebIntelligence reports, Webcasts to cover navigation from SAP EP to Business Objects reports, Navigation from SAP EP to Business Objects Infoview

Bank of America / Nexstar Financial – Technology Manager (Apr 2005 – Nov 2007)

 Planning, Designing, Installing, Deploying, Configuring & Administering BOXI R2 Enterprise in a clustered environment  Resolving daily report failures on Scheduler  Improving reporting performance  Designing Universes, Creating reports based on different data sources in 6.0,6.5 and XI versions  Publishing reports using XIR2, managing users via CMC. Maintaining existing Crystal Reports and creating complex, drill down reports from a combination of sources  Upgraded from BO 6.0 to 6.5 and then to BOXIR2. Designed CRE reporting database as Star Schema  Managed a team for report development, Provided Business Objects expertise to other teams

Keane Inc. – Principal Consultant - BOBJ Administrator || Sr. Developer (Oct 2003 – Mar 2005) Clients – Pacificare, ING-Re, Argent Mortgage, United Healthcare

 Devised strategy for Installation and Migration to Business Objects 6.1b. Installing Business Objects’ 6.1b Desktop and Server Products, both remotely as well as in person  Requirement Analysis for New Consolidated database, Designing Universe, Creating and updating Reports, Classes, Objects using Business Objects 6.1b based on user requirements  Publishing reports to Corporate Documents using Broadcast Agent  Migrating reports generated in version 5.1.3 to version 6.1b, managing users via Supervisor.  Used BO Universe features of Aggregate Awareness and Drill-down and Drill-up functionalities for ad-hoc analysis  Mentoring , advising and training general End Users and Power Users for Business Objects tool usage, Publishing, Scheduling & Distributing the reports using BO Broadcast Agent  Conducted daily BO Supervisory modifications. Publishing, Scheduling & Distributing reports using BO Broadcast Agent

GE Capital – BusinessObjects Consultant (Dec 2002 – Sep 2003)

 Designed and created Business Objects Full client and Web Intelligence reports  Responsible for the continuous enhancement of BO Universes for ATLAS system as user requirements for financial reports change on a daily basis. BO Universe consisted of 180+ Classes and 2000+ Objects  Advising and helping 150+ users of GE Capital  Created training material for end users

Zensar Technologies – Sr. Software Engineer (Nov 1998 – Nov 2002) Clients – P&O Nedlloyd, MCI WorldCom (UK)

 Design, Generation and Enhancement of reports using Business Objects 5.0 and Web Intelligence  Maintaining and adding new classes and objects to the BO Universe  Gathered User requirements and designing & generating the reports for the Helpdesk System. Migrating Universes and Reports across Repositories  Publishing and Scheduling of reports on the intranet using Broadcast Agent  Supported and maintained Telecom Billing Systems using SQL and UNIX in a server environment  Worked with all aspects of the telecom billing processes from receiving traffic from a switch to the printed media.  Generated Control Reports using Business Objects toolset on a fortnightly and monthly basis for analysis and reconciliation with Revenue Assurance Department  Distribution of reports using Broadcast Agent and addition of new objects to the existing universe  Solely responsible for running MCI WorldCom’s’ largest in-house billing platforms, CSB and ICSB 1.1 using SQL and UNIX  Generate Forms and Reports using Oracle Developer Forms 5.0 and Report 3.0 for Timesheet System

References available upon request